

Privacy Policy – Nethway Hotel

The Nethway Hotel understands that your privacy is important to you and that you care about how your personal data is used.

For guests booking to stay at the hotel, this is the following information that we collect about you:-

When you make a booking with us we collect the names of all the guests who will be staying, the home address, email address and telephone number of the person making the booking. We also collect a debit/credit card number to secure the booking. We will not keep personal data for any longer than is necessary in light of the purpose or purposes for which that data was originally collected, held and processed. All personal data will be stored securely.

If you provide us with any personal data relating to any third party (e.g. information about your spouse, children, employees or colleagues) for particular purposes, by submitting such information to us, you warrant and represent to us that you have obtained the consent of such third party to provide us with their personal data for the respective purposes.

We will use your email address to send you confirmation of the booking and more details of how to find us. We will not use your email address to send you any marketing information or pass it on to third parties.

When you check into the hotel, we are required by law to collect information. We do this by asking you to complete a registration form on arrival. All Guest registration forms are kept in a locked filing cabinet for 12 months in accordance with the law.

We use CCTV cameras in the public areas of the hotel for the security of our guests, our guests' property, our employees, ourselves and our property. The data is recorded and deleted every seven days. Only the Proprietors of the Nethway have access to the data.

You have the right to request a copy of the information we hold about you. If you would like a copy, please contact us at enquiries@nethwayhotel.co.uk. You have the right to ask for your details to be removed from our systems, as long as it does not override any legislative requirement.

For our wedding bookings: We use your personal information to provide our services to you, draw up your contract and process your payment for the booking. We do not use your information for marketing purposes or pass any personal details to third parties.

Any personal data will be processed and stored securely, for no longer than necessary in the light of the reason(s) for which it was first collected.

You have the right to request a copy of the information we hold about you. If you would like a copy, please email us at weddings@nethwayhotel.co.uk. You also have the right to ask for removal of your details in accordance with the statement above.

For enquiries through our website: Your email address will only be used to reply to your enquiry and will not be used for marketing purposes, or shared with third parties.

END OF PRIVACY NOTICE – NETHWAY HOTEL